

Return Policy

Service Information:

Sequoia Mobility

3749 S. Mooney Blvd

Visalia Ca 93277

Customer Service: 559-734-4052

Email: infosms@sbcglobal.net

Our goal is to provide you with customer satisfaction. We carry top of the line quality products that are backed by manufacturer warranties.

If you are not completely satisfied with your purchase

You may return unused/undamaged items or equipment purchased at Sequoia Mobility within 15 days of the original date of purchase.

Receipt is required with your return.

Returned items must be in new condition, in the original manufacturer packaging. All components, accessories and instruction manuals must be included along with your return.

If the product is defective it will be covered under manufacturers warranty at no additional cost.

No exchanges or refunds on the following items:

- **All bath items.**
- **3 n 1 commode**
- **Incontinence supplies**
- **Hand held urinals**
- **Raised toilet seats**

ALL PARTS ORDERED ARE PAID IN ADVANCE AND ARE FINAL. NO CANCELLATIONS. NO EXCEPTIONS.

NO RETURNS OR CANCELLATIONS ON SPECIAL ORDERS NO EXCEPTIONS.